**APPENDIX**

***University of Manitoba General Closing 2022/2023***

**INFORMATION SYSTEMS AND TECHNOLOGY:**

The IST Service Desk will close Friday, December 23, 2022, at 8:00 p.m. and reopen on Wednesday, January 4, 2023, at 8:00 a.m.

IST Open Area Computer Labs will be closed for the holidays starting at 1:00 p.m., Friday, December 23, 2022 and reopen Wednesday, January 4, 2023 at 8:30 a.m.

To request **urgent support or to report a major system outage**, call 204-474-8600 and press 2.  An on-call staff member will respond.

Unplanned interruptions of major systems such as UM Learn, Email, and the University of Manitoba website will be restored as soon as possible.

**DINING SERVICES:**

Fresh Food Company will be open from 5-7pm from December 24th – January 2nd. They will resume regular hours of operation on January 3rd (7:30am-10pm).

The Maxbell Canteen will be operational on December 30th for a game at 6pm and December 31st for a game at 5pm.

All other operations will be closed from December 24th – January 3rd. Reopening on January 4th.

**LIBRARIES:**

All Libraries will be closed during the holiday closure from December 24th to January 3rd.

**STUDENT RESIDENCES:**

Student Residences will remain open during the holiday break. This includes Arthur Mauro, Mary Speechly, University College, and Pembina Hall residences. During this time, approximately 300 students will remain in residence, but University services and staff are limited. Residence security staff remain on duty, 24 hours a day from Dec. 24 – Jan. 3 inclusive and the AVM customer service desk will be staffed most days for limited daytime hours.

Caretaking staff will be present 8:00 am – 8:00 pm daily throughout the break ensuring general cleanliness and executing room turnover. The Fresh Food Company will also be open daily from

5:00 pm – 7:00 pm for dinner service nightly. Several Dining Services staff will be present to accommodate meals for residents staying over the break.

See the schedule below for exact hours.



**ACTIVE LIVING CENTRE (INCLUDING FRANK KENNEDY CENTRE & JOYCE FROMSON POOL) & JOE DOUPE RECREATION CENTRE:**

The link below provides access to the scheduled facility use of ALC, MBC, IGAC, and JDC (Bannatyne) during this year’s 2022-23 winter break. There is a tab with emergency contacts by building.

[ https://umanitoba.sharepoint.com/:x:/s/FaciliTeam/EbFpL0JEiJlBmrGy5ZUhz8oB-juLs3GiGT-DCbePuRxgcw?e=1aHd8i](https://umanitoba.sharepoint.com/%3Ax%3A/s/FaciliTeam/EbFpL0JEiJlBmrGy5ZUhz8oB-juLs3GiGT-DCbePuRxgcw?e=1aHd8i)

**UNIVERSITY CENTRE:**

* Some renovation work will occur in University Centre during the Holiday Break from December 24, 2022 to January 3, 2023.
* UMFM will work directly with Security Services to inform them of what DJs/staff will be coming in and when they need access assistance.
* UM Bookstore will reopen on January 4, 2023.