

TO: Deans, Directors, Department Heads
FROM: Raman Dhaliwal, Associate Vice-President (Administration) & Chief Risk Officer
DATE: August 04, 2026
SUBJECT: **Campus Cleanliness Stabilization Plan – Upcoming Changes**

The Campus Cleanliness Stabilization Plan represents a significant investment in the long-term quality, consistency, and sustainability of custodial services at the University of Manitoba. Over the past several months, many of you have met with us, shared feedback from your units, and helped refine our approach. As implementation continues, I would like to thank you for your support, collaboration, and valuable input. Your partnership has been instrumental in helping shape improvements that support both our campus community and our caretaking staff. Since implementation began, we have:

- Updated cleaning standards based on industry best practices and the needs of different building types.
- Increased evening and overnight cleaning to improve efficiency and reduce disruptions during the day.
- Enhanced supervisory support, quality assurance, and staff training to promote consistent service across campus.
- Expanded the number of triple-stream waste stations to support the University's sustainability and waste diversion goals.
- Launched an expanded program of deep cleaning and specialty cleaning projects, including window cleaning, high-level dusting, tunnel cleaning, floor restoration, and other maintenance activities.
- Continued to monitor implementation and make adjustments based on feedback from caretaking staff and the campus community.

These enhancements are intended to create cleaner, healthier learning and working environments while supporting the long-term stewardship of our facilities.

Transition to Shared Waste Stations

As previously communicated, the University is continuing its transition from individual office and desk-side garbage collection to shared three-stream waste stations across the Fort Garry campus. This transition applies to personal offices and administrative cubicle workspaces where individual waste bins are currently provided.

The move toward shared waste stations is aligned with industry best practices and supports the goals of the Campus Cleanliness Stabilization Plan. By reducing the time spent servicing individual waste bins, caretaking staff are able to focus more attention on cleaning, disinfecting, and maintaining classrooms, laboratories, meeting rooms, washrooms, and other shared spaces used by the campus community.

Additional three-stream waste stations have been installed throughout campus to support this transition and to improve waste diversion through increased recycling and organics collection.

We recognize that adjustments of this nature take time and that some units may require additional flexibility as they adapt to the new approach. For units that require temporary continuation of desk-side garbage collection, green tags remain available by contacting Caretaking Services at fg-caretaking@umanitoba.ca.

Green tags will continue to be available during the transition period and are expected to be gradually phased out by **December 2026**. Caretaking Services will continue working with units to support reasonable transition needs where operational considerations exist.

Employees who may require workplace accommodation related to this transition are encouraged to contact UM.Accommodation@umanitoba.ca. Requests will be reviewed and supported through the University's established accommodation process.

How You Can Help

We would appreciate your assistance in sharing this information with faculty and staff within your units and helping raise awareness of the resources and supports available during the transition. Employees may find it helpful to:

- Use the shared three-stream waste stations for garbage, recycling, and organics disposal where possible.
- Review the updated cleaning service standards and related resources.
- Contact Caretaking Services if additional transition support or operational assistance is needed.
- Continue sharing feedback and observations as the program evolves.

Deep Cleaning and Specialty Cleaning Program

One of the most significant enhancements introduced through the Campus Cleanliness Stabilization Plan is the expansion of deep cleaning and specialty cleaning activities across campus. Over the coming weeks, crews will continue completing projects such as window cleaning, high-level cleaning, tunnel cleaning, floor restoration, atrium cleaning, and other specialized work that helps preserve our facilities and enhance the campus environment. While every effort will be made to minimize disruption, some activities may occur during evenings and weekends to reduce impacts on building occupants.

Additional Resources

To assist you in communicating these changes within your units, we have included the following resources:

- [New caretaking strategy rolls out to boost campus comfort and sustainability.](#)
- [Cleaning services](#)
- [Waste](#)
- [Deep cleaning and specialty cleaning program](#)

Thank you again for your continued partnership and support. We recognize that meaningful operational improvements are achieved through collaboration, and we appreciate the role that faculty and administrative units have played in helping make these initiatives successful.

Together, these enhancements are intended to support cleaner, healthier, and more sustainable campuses while allowing our caretaking staff to focus their efforts where they can have the greatest impact for students, faculty, staff, and visitors.